

## OFFICIAL SPECTATOR GUIDE

## PARA TRIATHLON



**PONT ALEXANDRE III** 











# EXPERIENCE THE EXCEPTIONAL!



### WELCOME TO THE PARIS 2024 PARALYMPIC GAMES!

It's almost time to share the emotion of the Games first-hand from the stands, alongside your friends and family: a once-in-a-lifetime experience.

Get ready for exhilarating performances from the world's greatest athletes and discover exceptional competition venues at the heart of France's cultural and sporting heritage.

This guide contains all the important information you need to get the most out of your Paris 2024 Paralympic experience. And to make it even more memorable, we've added some handy tips.

On your marks, get set... go!

#### **INSIDE YOUR GUIDE...**

Para Triathlon: key information	$\rightarrow$
Retrieve your tickets	$\rightarrow$
<b>Setting to the competition venue</b>	$\rightarrow$
Services available on site	$\rightarrow$
Spectator checklist	$\rightarrow$

The information contained within this guide (hereinafter the "Guide") is provided for educational or information purposes only. It should under no circumstances be considered as contractually binding between Paris 2024 and users of the Guide. Paris 2024 is thereby free to amend and/or update any elements, information, maps and times contained in this guide without prior notice. Paris 2024 may notify all users of these changes where necessary and insofar as possible.

## i PARA TRIATHLON: KEY INFORMATION



#### THE EVENT IN A NUTSHELL

Para athletes swim 750m, cycle 20km and run 5km. There are 6 sport classes (5 for women).

Depending on their impairment, adaptations may be used such as handcycles and tandems. Vision impaired triathletes are accompanied by a guide throughout the event. Athletes can use prosthetic legs or make modifications to their equipment.

#### **PARIS 2024: KEY FIGURES**

120 athletes, including 60 men and 60 women

gold medals awarded

### SPECTATOR CODE OF CONDUCT

- Applaud and encourage the athletes Para triathlon is a long and difficult discipline.
- In the free circulation areas of the site, I respect the spaces reserved for people with disabilities.
- I am respectful of the venue and the environment.
  I use the designated paths and throw any litter in the waste containers provided.
- V I behave in a civil and exemplary manner.
  Violence, racist, discriminatory, sexist, antiLGBT+, and offensive remarks or behaviour have
  no place at the Games.

#### SESSION SCHEDULE



From **Sunday 1<sup>st</sup> September** to **Monday 2<sup>nd</sup> September** 



3 sessions

all with medals



**Find the full schedule and results** on the Official Application Paris 2024!

Download the app



RULES, FUN FACTS, QUIZ... BECOME UNBEATABLE AT PARA TRIATHLON

AND OTHER PARALYMPIC AND PARALYMPIC DISCIPLINES THANKS TO THE "COACH SPORT"



#### **PONT ALEXANDRE III**

Spectators:

2500

Inauguration:

1900

Pont Alexandre III connects **Invalides** on one side to the **Grand** and **Petit Palais** on the other.

#### A BIT OF HISTORY

Para triathlon officially joined the Paralympic programme at the Rio 2016 Games.

The United States and Great Britain dominate the medal table with 9 and 7 gold medals respectively, including 5 and 2 gold.



**Get kitted out** at the Paris 2024 official e-store!







## RETRIEVE YOUR TICKETS



## PARIS 2024 TICKETS ONLY ONE APP TO:







TRANSFER THEM TO YOUR RECIPIENTS



SELL THEM ON THE OFFICIAL RESALE PLATFORM

TICKETING FOR THIS EVENT IS 100% DIGITAL.
It is not possible to print your ticket to access the competition venue.



### THE 4 STEPS TO ACCESS YOUR TICKET AND GET TO THE COMPETITION VENUE





**Download the**"Paris 2024 Tickets" app
on your smartphone.







Log in using your Paris 2024 details used to purchase your tickets.





Click on one of your sessions to discover the different tickets.





Open your tickets by clicking on one of them. A secure QR code will be displayed as you approach the event and will be available offline.



#### **POCKET-SIZED TICKET FAQ**

What should I do if my internet connection is not available when my ticket is being checked?

A secure QR code will be displayed on your ticket in the application, as the event approaches, to enable you to access the competition site. Activation of this QR code is automatic and does not require an internet connection. It is essential to log in beforehand with your Paris 2024 login details.



What should I do if my phone battery runs out during a ticket check?

It is your responsibility to ensure that your smartphone has sufficient battery power to present your digital ticket on the "Paris 2024 Tickets" application at the competition site access control. We invite you to prepare your visit carefully and to take the necessary precautions.





## TRANSFER AND RESELL TICKETS



DID YOU BUY TICKETS FOR FRIENDS AND FAMILY?
TRANSFER THEM NOW SO THAT THEY CAN ACCESS
THE COMPETITION VENUE





**Select one of your sessions** on the homepage.

2



Select the desired ticket and click on "Transfer". Then, follow the various steps. 3



Your recipient needs
to download the
application, log in and
click on the link received.
They will then be able
to add the ticket to the
application.





Their ticket has been added to the application! If they can no longer attend the session, they can return it to you at any time via the app.



### CAN'T MAKE IT TO YOUR SESSION? RESELL YOUR TICKET SECURELY





Click on "Resell" under the ticket concerned or on the "My ticket list" page on the "Paris 2024 Tickets" app. 2



Select the ticket you wish to resell from the list that appears. You can also resell several tickets.

3



Double check that you have selected the correct ticket(s). **Click on "Continue"** at the bottom of the page.





Your ticket is for sale!
If it is sold, you will be notified. If not, you can withdraw it at any time directly from the official resale platform.

If your ticket has been transferred to you by a specific entity or if it is part of hospitality offer, the resale is not possible.

See the full guide to the "Paris 2024 Tickets" App

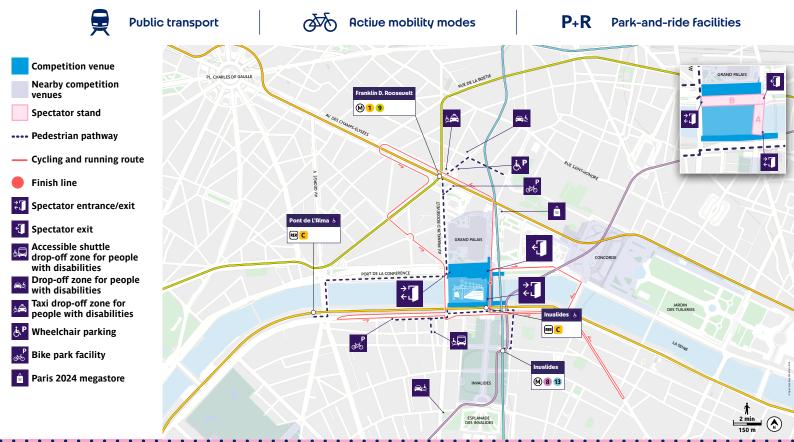
Your Guide

## Q

## GETTING TO THE COMPETITION VENUE

#### AS PONT ALEXANDRE III IS NOT ACCESSIBLE TO MOTORISED VEHICLES,

PARIS 2024 RECOMMENDS THAT SPECTATORS USE:







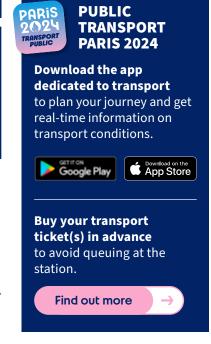




#### **OUR ADVICE**

It is strongly recommended to plan sufficient time for your journey on public transport and to arrive on site at least 1h30 before the start of the session. If your ticket is marked Grandstand A: alight at the "Invalides" stop.

If your ticket is marked **Grandstand B**: alight at the "Franklin D. Roosevelt" or "Pont de l'Alma" stop. Pont des Invalides and Pont Alexandre III will not be in use. A number of roads will be closed to pedestrians during the race, with designated crossing points along the route. Please follow the pedestrian paths indicated on the map.





### **ACTIVE MOBILITY**

Two free bicycle parking zones are available to spectators on the day of the event:

- → Grandstand A: Quai d'Orsay from Rue Malar to Rue Surcouf - 75 007 Paris
- → Grandstand B: Avenue des Champs-Elysées - near the « Franklin D. Roosevelt » metro stop - 75 008 Paris

Bicycles helmets, electric batteries and other equipment are prohibited within the competition venue and must be left at the parking zone. Paris 2024 may not be held liable for any theft or damage.

#### PARK-AND-RIDE **FACILITIES**

Motorised vehicles (cars, motorbikes, etc.) are not authorised to park within the vicinity of the competition venue but park and ride facilities are available.

Book your car park close to public transport links to the competition venues.





#### TRAVEL OPTIONS



#### SHUTTLE BUSES FOR WHEELCHAIR SPECTATORS

A dedicated transport service for spectators with a accessible or wheelchair ticket and their accompanying person will be provided to reach each of the competition venues for the Paris 2024 Games from several stations in Paris. This service is only accessible with early booking, possible up to 48 hours before the start of your session.

Spectators with disabilities are advised to use this service in light of the expected high number of travellers on public transport networks.

Find out more



#### **MOTOR VEHICLE**

A drop-off zone for spectators with disabilities and parking spaces for spectators in wheelchair are available at Avenue Matignon - 75 008 Paris (between numbers 1 and 9). Find all access arrangements on the accessibility page of the Paris 2024 official website.

Find out more



#### **PUBLIC TRANSPORT**

Find the recommended public transport lines and stations for people with disabilities on the Paris 2024 official website.

Public transport accessibility



From the accessible shuttle drop-off zone and from the wheelchair parking, spectators with disabilities will be accompanied to the venue entrance.

#### ON-SITE ARRIVAL



People with disabilities or with specific needs will be greeted on site by Paris 2024 volunteers. This service notably includes priority access to the venue, mobility assistance, the provision of hearing assistance, as well a dog-friendly area. Full details of this service can be found at the Information Desk which can be located using the interactive map available on the following page.

The information shown on the maps and all accessibility information are provided for general guidance purposes only and may be unilaterally amended by Paris 2024 and/or modified between the date of publication of this Guide and the day of the session. Paris 2024 may notify all users of these changes where necessary and insofar as possible via the Paris 2024 Official App. Paris 2024 may not be held liable for these changes.



### SERVICES AVAILABLE ON SITE



## DISCOVER THE INTERACTIVE MAP OF YOUR VENUE!

THANKS TO THE INTERACTIVE MAP OF YOUR COMPETITION SITE MAKE IT EASY TO GET AROUND THE SITE!

FIND INFORMATION POINTS, FOOD AND BEVERAGE CONCESSIONS, ENTERTAINMENT AREAS AND MUCH MORE!



**AVAILABLE ON THE PARIS 2024 OFFICIAL APPLICATION** 







Interactive map of the competition venue





#### NO LOCKERS ON SITE

Please bring only essential items. Any prohibited items shall be confiscated and will not be returned on exit.



#### **ATMs**

For payments onsite, we accept only Visa card and mobile payments, along with cash.



#### **SMOKING BAN**

Smoking and vaping are prohibited throughout the venue.



#### **WASTE SORTING**

Recycling bins are available at the competition venue.



A selection of products for all tastes can be found at the food and beverage concessions to provide delicious, more local and more plant-based nutrition. This selection is accompanied by a choice of non-alcoholic drinks.



Head to one of the official stores at the venue to pick up your own Paris 2024 Paralympic souvenirs.



Fountains with drinking water are available free of charge at the venue. Remember to bring a metal or plastic bottle, 75 cl maximum, with you (glass is prohibited).



#### **VOLUNTEERS**

Our volunteers (Paris 2024 and host cities) are available to help from start to finish. We're counting on you to make sure their contribution is recognised.

#### **MEDICAL ASSISTANCE**

If you require assistance, look for a medical station or a person wearing a red bib. Automated External Defibrillators (AEDs) are installed at the venue and are freely accessible.

**PLAN YOUR ARRIVAL** 

ON THE DAY

ONCE THE SESSION IS FINISHED

#### THERE ARE NO LOCKERS ON SITE.

Make sure to take the bare minimum to make the access control process as smooth as possible.

Prohibited items will be confiscated and not returned on exit.

In addition to the standard safety checks, a systematic check of liquids is planned.

#### **PROHIBITED ITEMS**



Luggage, Bags> 25 L



Motorbike and Bicycle Helmets



**Alcoholic Beverages** 



Weapons or objects that can be missed as a weapon



Explosives, Flammable Substances



Tools



Glass, Cans and Bottles> 75cl



**Rigid Poles** 



**Golf, Stick Umbrellas** 



**Illegal Substances** 



Wireless Routers, Drones



Means of personal locomotion and batteries



Camcorders and Professional Cameras



Camera Lenses> 20cm



Animal



Objects Producing Excessive Noise



Political, Religious, Vulgar, Commercial Messaging



**Laser Pointers** 



Flags> 1x2m and flags of countries and territories not participating in the Games – flags (current and historical) of, and other items that may be associated with, countries whose athletes are allowed to participate exclusively as individual neutral athletes

#### **AUTHORIZED ITEMS**



Walking sticks



Metal or plastic water bottles up to 75 cl (glass prohibited)



Bags up to 25 liters and 50H x 30 W x 20D (cm)



Foldable small umbrellas



Pushchair



Personal mobility devices for people with disabilities



Portable oxygen bottles for medical use



**Guide and service dogs** 



Cameras with lenses shorter than 20 cm



Food in reasonable quantities and baby food



Sun cream in the form of sprays and misters



External battery for mobile phones



Flags of the countries and territories participating in the Games, without rigid poles Flags must not exceed 1x2 metres in size



#### DOWNLOAD THE PARIS 2024 OFFICIAL APP

The must-have tool for the full Paris 2024 experience:

- → Key information to plan your arrival
- → Real-time notifications for your session
- → Dedicated features on site
- → and much more...



Download the app



## PREPARE YOUR ON-SITE PAYMENTS WITH VISA

Paris 2024 proudly accepts only Visa for card and mobile payments, along with cash, at Paralympic and Paralympic venues to pay for food, beverages and official licensed products.

For spectators arriving without a Visa product, visit a Visa Prepaid Card Kiosk location or download the Visa Go app to add money to a virtual Visa Prepaid Card\*







\*Terms and conditions apply



And to get even more out of the experience, log in to your ticketing account.

#### TIP FOR INTERNATIONAL SPECTATORS

I stay connected, I film, I comment, I share with my friends stayed at home! Our top tip: I buy my SIM card or my Orange Holiday eSIM before I leave and benefit from a 10% discount with Orange.

Buy my eSIM →

**PLAN YOUR ARRIVAL** 

ON THE DAY

**ONCE THE SESSION IS FINISHED** 



## Check that your phone is charged and that you've downloaded the necessary apps:

- "Paris 2024 Tickets" app
- Paris 2024 Official app
- "Public Transport Paris 2024" app



Check the weather forecast and plan accordingly (wide-rimmed hat, sun cream, sun glasses, foldable small umbrella, water bottle, etc.). For more information on prevention measures, see <a href="here">here</a>.



Use public transport or active mobility modes. Make sure you have a valid transport ticket for the outward and return journey and check traffic conditions.

Buy your ticket





#### Plan to arrive at least 1h30

before the start of the session to make sure you have plenty of time to access the venue.

Any exit from the venue is final.



In case of lost items, go to the Information Point or the dedicated page. The page is due to go online at the start of the Games.



Victim of or witness to violence? Find your nearest security agent or a person wearing a red bib.



## ALL OF THE FESTIVE EVENTS ACROSS FRANCE CAN BE FOUND ON THE GAMES MAP ACCESSIBLE VIA THE PARIS 2024 OFFICIAL APP.

Came map →

### PARK OF NATIONS & CLUB FRANCE (PARC DE LA VILLETTE)

Come and soak up the multicultural and festive atmosphere of the Paris 2024 Games and join in the enthusiasm of supporters from around the world.



#### THE CLUB 2024 ZONES

(RCROSS FRANCE)

Freely accessible celebration venues to share the experience of the competitions at the heart of Paris.

#### THE CULTURAL OLYMPIAD

(ACROSS FRANCE)

Cultural events held near the sporting events.

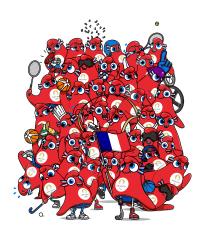


#### And that's everything you need to be ready on the big day!

We can't wait to share with you this unforgettable experience together at the Paris 2024 Cames!



## PARIS 2024 GAMES OFFICIAL TICKETING



### EXTEND YOUR PARIS 2024 ADVENTURE FROM €15!

THERE ARE STILL TICKETS AVAILABLE TO EXPERIENCE THE PARALYMPIC GAMES! FOR EVEN MORE GAMES, EVEN MORE SPORT, EVEN MORE RECORDS, EVEN MORE EMOTIONS, GO TO:

tickets.paris2O24.org



#### (RE)DISCOVER THE PARALYMPIC GAMES TICKETING OFFERS

#### **DISCOVERY PASS**

Come and discover several Para Sports on the same day!

#### **FAMILY OFFER**

For 2 standard tickets purchased, up to 2 children's tickets at €10 each.

#### THE FAN CORNERS

Watch the events in the festive zones dedicated to fans with EDF, sponsor of the Fan Corners.

Click here to find tickets









#### Paris 2024 thanks its Partners for their dedication.



Fnac Darty

La Poste

Terraillon

Optic 2000

Salesforce

Garden Gourmet

Loxam

Ottobock

SCC

Lyreco

Randstad

Schneider Electric

Thermo Fisher Scientific

Gerflor

Miko

Groupe RATP

SLX

Mondo

Tourtel Twist

Rapiscan Systems

SEDIF

Highfield

Myrtha Pools

Viparis

RGS Events

Sodexo Live!

MTD

Re-uz

SNCF

VINCI

INDIGO

Saint-Gobain

Technogym

OnePlan

Westfield

Нуре

